



SYLLABUS: CERTIFIED PUBLIC RELATIONS SPECIALIST (CPRS) – CRN 40221

Program Coordinator: Richard Wilson**Time:** Self-Paced Program**Exam Dates:** The 1st Wednesday of each new month**Location:** 100% Online**Email:** Support@BusinessTraining.com**Phone:** 305-503-9050**LEARNING OBJECTIVES/GOALS OF THE PRS PROGRAM:**

- How to quickly improve your media relations and successful industry communications with the appropriate tone and structure.
- Why public relations has become more complex over the last 7 years and how that is forcing leading firms to transform their approach to Public Relations.
- How to leverage technology to utilize opportunities to directly connect with your tech-savvy consumers and clients on multiple platforms.
- How to structure effective PR materials such as press releases, media kits, and pitches.
- How to be responsive and conscientious of consumer inquiries and concerns, helping improve client loyalty and identify opportunities.
- How to implement a proven Strategic Public Relations Plan for your business or client.
- Why Social Media must be an Integral Part of a Successful Plan, and how exactly it should be leveraged to manage your online presence.
- How to get your customers and others to provide you feedback, opinions and product insights for free.
- How to create an authority position for your firm in the industry which will bring continuous warm leads to your website and team.

PROGRAM REQUIREMENTS:

Self-Management: The Certified Public Relations Specialist (CPRS) is a self-study certification program. We greatly want to see you succeed, but your success depends on and directly corresponds to the amount of effort and time you put into learning the material.

Time-Management: Being that the CPRS is a self-study program, it is your responsibility to make time to read the required texts, to ask questions as they arise, and to keep in mind your examination date.

Examination: Examinations are offered annually on the first Wednesday of each new month. After registering for the CPRS, you can schedule your examination date by submitting your preferred exam date to Support@businessstraining.com.

Please note that your exam date request must be received at least 2 weeks before the exam date.

REQUIRED TEXTS:

1. The New Rules of Marketing & PR by David Meerman Scott. (ISBN: 978-0-470-11345-5)

2. Strategic Public Relations by Jennifer Gehrt and Colleen Moffitt. (ISBN: 978-1-4363-8725-5)
3. The Public Relations Writer's Handbook by Carol Ames, Mary Aronson, and Don Spetner. (ISBN: 978-0-7879-8631-5)
4. The Public Relations Book by Ashley Wirthlin. This can be downloaded from the Student Login area.

All of these books (aside from #4, which must be downloaded for free) are available online and in most bookstores. Amazon.com carries all of the above texts.

REQUIRED TOOLS: Internet access and an Internet browser with which to take the online exam and to view the program videos. Internet Explorer and Firefox work best, though most browsers should suffice.

CPRS GRADE BREAKDOWN:

Exam: (100 pts)

- 80 multiple choice/true-false questions (80%)
- 2 short-essay questions (20%)

For more information and to register for this self-paced public relations training and certification program, please visit our website at:

PublicRelationsCertificate.com